Approximate Servicing Timelines for Apps IGO

New Business - Processing/Service/Workflow Timeline:
ALL PROCESSING TIMELINES ARE BUSINESS DAYS

Processing Activity	COREBRIDGE	ALLIANZ	ATHENE	FG LIFE	GLOBAL ATLANTIC	MASS MUTUAL	NATIONWIDE	NORTH AMERICAN
Policy Number Assignment	1-2	3	1	Same Day	1	1	1-2	1-2
Licensing Review	2-4	1	1-2	1-2	2 (with and without pending new business)	2-3	1	1-2
Suitability Review	2-4	4	1-3 *Heightend Review add 1	1-2	1	5	3	1-2
NB Review	2-5	4	1-3	1-2	1	1-2	1-2	1-2
NIGO Review	2-4	5	0.7	1-2	0.1	1-2	1-2	1-2
Cash w/App IGO - Issued	1-2	4	0.4	1-2	0.3	1-2	1-2	1-2
Transfer Paperwork	2-4	5	1.7	1-2	0.9	1	2	1-2
Transfer Followup (once transfer ppwk has been sent out)	5	Every 10 days (first one at day 5)	5	5	5 Business Days; 10 Business Days Thereafter	5-10	7-8	7
Transfer IGO/Funds Received - Issued	2	1	1-2	1-2	1	5	1-2	1-2

*The Service Times above are directly provided by each carrier partner. These times are estimated and can vary based on workflow volume. Table above gives approximate servicing timelines for applications in good order.

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